Cube Metal Industries Quality Policy

The core foundation of Cube Metal Industries (CMI) success is based on quality. At CMI, we strive to exceed the demands of our clients in the quality of our products, delivery and services. In order to achieve a quality standard that can represent the core values of CMI, the management has developed this Quality Policy to ensure our customers receive the highest quality and confidence, through our continuous improvement and innovation at work.

This Quality Policy is reviewed on regular basis to maintain a continuous quality standard. All CMI employees are committed to deliver the quality standards for our clients' benefit through the following principles arranged in three core areas: processes, clients and staff.

Processes

- Compliance of the ISO 9001:2008 Quality Management System through our yearly operation, revision and auditing processes;
- Setting out quality objectives that mainly focus in the reduction of errors and increase improvement in the overall efficiency;
- Monitoring the quality to assess of that we are achieving the level of standard associated with CMI's brand name;
- Aiming to reduce the production of wastage and scrap, whilst trying to maximize recycling and reusing of the excess material.

Clients

- Increasing customer satisfaction through all CMI's services;
- Ensuring that CMI's products, delivery and services meet regulatory standards and best practices that comply with all customers' requirements;
- Improving communication and coordination with customers to have a clear vision of client's requirements and to advise them in what is realistically achievable.

Staff

- Communicate the policy to all interested parties and persons working for or on behalf of the organization;
- Identifying and providing relevant training to our staff, and giving them the opportunity to contribute to the continual improvement of the Quality Management Systems.

Signed by Management

ص.ب 17851 جدة 21494 – المملكة العربية السعودية – هاتف: 2896148 / 2886625 – فاكس: 2883494 – ت: 4030164581 – عضوية الغرفة التجارية: 112859
P.O. Box 17851 Jeddah 21494 – Saudi Arabia – Tel.: 2896148 / 2886625 –Fax: 2883494 - C.R.: 4030164581 – C.C.J.: 112859

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